श्रीमान कार्यालय प्रमुख ज्यू

मिति:- २०८३/०३/१५

कैलारी गाउँपालिका

कैलाली

बिषय:- Technical Evaluation गरि पेश गरिएको बारे।

प्रस्तुत बिषयमा तहाँ श्री कैलारी गाउँपालिका को आ.ब. २०८२/०८३ को लागि ठेका न IFB No: KRM/SQ/Goods/4-082/83-Re को लागि Supply and Delivery of Medical Equipment को Technical evaluation गरि सहयोग पत्रानुसार खरिद ऐन.२०६३ अनुसार निष्पक्ष रुपले कहिँ कसै प्रति भेद भाव नगरी Technical evaluation गरि यहि पत्रका साथ पठाइएको बेहोरा जानकारी गराउदैछौ।

तपसिल:-

| | |
|---|---|
| १. LOMASH SURGICAL HOUSE: | Non-Responsive |
| २. Baltra Petrochemical Pvt.Ltd: | Non- Responsive |
| ३. Samjhana surgical and suppliers: | Responsive |

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ई. त्रियोगी चौधरी

बायोमेडिकल इंजिनीयर

सेती प्रादेशिक अस्पताल

धनगढी , कैलाली

## Technical Evaluation of X-ray Machine 500 mA

| S.N. | Purchaser's Specifications | Bidder's Offer | | |
|---|---|---|---|---|
| | | Baltra Petrochemical Pvt.Ltd | Samjhana surgical and suppliers | LOMASH SURGICAL HOUSE |
| | **X-ray Machine 500 mA** | | | |
| | **Manufacturer:** | not mention | Professional Imaging Inc. | Zolron Healthcare pvt.ltd |
| | **Brand:** | Allenger | Professional | Zolron |
| | **Type/Model:** | not montion | PX-500FC | ZLR HF 500 |
| | **Country Of Origin:** | not mention | India | India |
| 1 | **Description of Function** | Not submitted manufacturer authorization, catalogue, certification and fill the technical specification sheet so that not qualify for further process. | | |
| 1.1 | X-ray unit is required to perform routine X-ray studies in the hospital. | | comply | comply |
| 2 | **Operational Requirements:** | | | |
| 2.1 | General purpose X-ray machine 500 mA. | | comply | comply |
| 3 | **System Configuration** | | | |
| 3.1 | X-ray machine 500 mA with complete accessories. | | comply | comply |
| 4 | **Technical Specifications** | | | |
| 4.1 | **X-ray Generator:**<br>• Must be digital controlled line frequency generator, output 40 KW or above to give a constant output suitable for radiography.<br>• Machine ON/OFF switch.<br>• KV range: 40KV to 120KV at 50mA<br>• mA range: 500 mA or more.<br>• mAs range: 0.5 to 300mAs.<br>• Control: Digital<br>• Must Display mA, mAs & kVP<br>• Simultaneous protection from excess selection of mA, mAs, kVP & Input Voltage must be provided for Electronic Overload.<br>• Must come with 10-30 steps Voltage Compensators<br>• A dual action hand switch with retractable cord must be provided for radiation protection of operator. | | comply | comply |
| 4.2 | **X-ray Tube:**<br>• Rotating anode X-ray tube with dual focal spot (specify focal spot sizes, smaller focal spot size will be preferable).<br>• HT Transformer with Full wave rectified Tube head.<br>• Collimator with auto/manual shut off facility must be provided. | | comply | comply |
| 4.3 | **Table:**<br>• *Fixed horizontal bucky table. The* Bucky tray must accept cassettes up to "14x17". | | comply | comply |

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| 4.4 | **Column Stand:**<br>Tube stand from floor to ceiling must be provided. | | comply | comply |
| **5** | **Accessories, spares and consumables** | | | |
| 5.1 | **Accessories:**<br>• Wall mounted Chest Stand.<br>• Lead apron-1 pcs<br>• *Thyroid Shield- 1pcs* | | committed | committed |
| 5.2 | All standard accessories, consumables and parts required to operate the equipment, including all standard tools and cleaning and lubrication materials, to be included in the offer. Bidders must specify the quantity of every item included in their offer (including items not specified above). | | committed | committed |
| **6** | **Operating Environment** | | | |
| 6.1 | The system offered shall be designed to operate normally under the conditions of the purchaser's country. The conditions include Power Supply, Climate, Temperature, Humidity, etc. | | comply | comply |
| 6.2 | Power supply: 220 or 440 VACS, 50Hz fitted with appropriate plug. The power cable must be at least 3 meter in length. | | comply | comply |
| **7** | **Standards and Safety Requirements** | | | |
| 7.1 | Must submit ISO9001:2015 & ISO13485:2016 for Medical Devices | | comply | comply |
| 7.2 | Must submit valid CE, or USFDA approved Certificate. | | comply | comply |
| 7.3 | Must submit valid BIS and AERB certificate. | | comply | comply |
| **8** | **User Training** | | | |
| 8.1 | Must provide user training (including how to use and maintain the equipment). | | committed | committed |
| **9** | **Warranty** | | | |
| 9.1 | Comprehensive warranty for 2 years after acceptance. | | committed | committed |
| **10** | **Maintenance Service During Warranty Period** | | | |
| 10.1 | During the warranty period supplier must ensure preventive maintenance and corrective/breakdown maintenance whenever required. | | committed | committed |
| **11** | **Installation and Commissioning** | | | |
| 11.1 | The bidder must arrange for the equipment to be installed and commissioned by certified or qualified personnel; any prerequisites for installation to be communicated to the purchaser in advance, in detail. | | committed | committed |
| **12** | **Documentation** | | | |
| 12.1 | User (Operating) manual in English. | | committed | committed |
| 12.2 | Service (Technical / Maintenance) manual in English. | | committed | committed |
| 12.3 | Must submit valid manufacturer authorization letter. | | submitted | submitted |
| | Technical Responsiveness | | Responsive | Responsive |

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## Technical Evaluation of Digital Radiography (DR) System with Printer

| S.N. | Purchaser's Specification | Bidder's Compliance Sheet | | |
|---|---|---|---|---|
| | **Digital Flat Panel Detector** | Baltra Petrochemical Pvt.Ltd | Samjhana surgical and suppliers | LOMASH SURGICAL HOUSE |
| | **Manufacturer:** | | Radisen co., ltd | Carestream Health Inc |
| | **Brand:** | | Radisen | Carestream |
| | **Model:** | | Pedra 1417MC | 35c |
| | **Country of Origin:** | | Korea | China/USA |
| 1 | **Digital Flat Panel Detector** | | | |
| 1.1 | Description of functions: The Flat Panel Detector directs digital radiography unit (portable type) for general purpose radiology examinations. It should be a retrofit solution and capable to work with any of the X-ray available in the hospital. | Not submitted manufacturer authorization, catalogue, certification and fill the technical specification sheet so that not qualify for further process | comply | comply |
| 1.2 | Flat Panel Detector with workstation should be provided. It shall be suitable for adult and pediatric patients in general radiography examination. | | comply | comply |
| 2 | **System Configuration** | | | |
| | Detector:01 | | committed | committed |
| | Imaging Workstation:01 | | | |
| | Medical X-ray Film Printer: Double tray (film based):01 | | committed | committed |
| 3 | **Technical Specification** | | | |
| | **Flat Panel Detector System** | | | |
| 3.1 | The Flat Panel should be a Retrofit Solution and capable to work with any of the X-Ray available in Department. | | comply | comply |
| 3.1.1 | Direct Deposit Cesium Iodide (CSI): TI Scintillator | | comply | comply |
| 3.1.2 | The system must have CSI Direct-deposition technology for ensuring excellence of image quality at low X-ray dose and improves operation safety. | | comply | comply |
| 3.1.3 | Should incorporate Automatic Exposure Detection Technology. | | comply | comply |
| 3.1.4 | Portable approx. 14x17 inches size detector. | | comply | comply |
| 3.1.5 | The detector should be light weight (less than 3.5 Kgs). | | comply | comply |
| 3.1.6 | The Pixel pitch should be equal to or less than 140 microns. | | comply | comply |
| 3.1.7 | Should have a spatial resolution: 3.4 LP/mm (lines per millimeter) or better. | | comply | comply |
| 3.1.8 | Image Matrix size: 3052 pixels x 2500 pixels or better. | | comply | comply |

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| 3.1.9 | Image acquisition time should be less than 2.5 sec. | | comply | comply |
| 3.1.10 | Should have a minimum image depth of 16 bits or more. | | comply | comply |
| 3.1.11 | Data communication should be wireless and wired connection powered by Power Box using single Interface Cable and Gigabit LAN Cable. | | comply | comply |
| 3.1.12 | The Detector should have Detachable Li-ion Polymer Technology battery or Lithium Polymer battery and should be provided with one extra battery of ≥4000mAh with battery backup of minimum 6 Hours or more along with battery charger having charging time not more than 2.5hrs. | | comply | comply |
| 3.1.13 | The Battery Charger should have facility to charge single / double battery at a time. | | comply | comply |
| 3.1.14 | The detector connectivity should be both wireless and wired. | | comply | comply |
| 3.1.15 | The Detector should be able to withstand surface load of at least 150kg or more. | | comply | comply |
| 3.1.16 | Software should have DICOM & PACS connectivity. | | comply | comply |
| 3.1.17 | Workstation: Should be supplied with the following configuration:<br>• Branded CPU – Intel i5 or Latest model processor,<br>• RAM – 16GB, SSD – 500GB,<br>• OS Window 10, 64 bit or Latest<br>• Display: At least 19" size Full HD LED Monitor | | committed | committed |
| 3.1.18 | Image Manipulation/Post processing Software:<br>• Image post-processing, such as image transformation, including inversion, flip vertically/horizontally, rotation, etc.<br>• Multi patient viewing and printing.<br>• Image Magnification<br>• Cropping and masking of images (standard software)<br>• Distance measurement and Angle<br>• Exporting images in JPEG and DICOM | | comply | comply |
| 3.1.19 | The offered model must be manufactured in the year 2026. Bidder must mention the year of manufacture. | | not- mention | not- mention |
| 3.1.20 | The system should be supplied with AI-based software for automated analysis of Chest X-ray images, fully integrated with the Digital Radiography system and workstation. | | comply | Not comply<br>Limited AI |

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| 3.1.21 | The AI software shall support Chest X-ray interpretation for at least following target abnormalities or better:<br>Infectious Diseases: Tuberculosis detection with accuracy ≥95%<br>Lung Abnormalities: Atelectasis, Lung opacity (Consolidation / Infiltration), Pleural effusion, Pulmonary nodule / mass, Pneumothorax with overall accuracy ≥90%)<br>Cardiovascular Abnormalities: Cardiothoracic ratio calculation, Cardiomegaly detection with accuracy ≥90%) | | comply | Not comply<br>Limited AI |
| 3.1.22 | The bidder shall provide AI software name, version and perpetual license. | | committed | committed |
| 3.1.24 | The AI solution shall be CE approved/marked medical device software. Approval certificates should be submitted. | | comply | comply |
| | **Medical X-ray Film Printer** | | | |
| | **Manufacturer:** | | Carestream Health Inc. | Carestream Health Inc. |
| | **Brand:** | | Carestream | Carestream |
| | **Model:** | | TX55 | TX55 |
| | **Country of Origin:** | | Singapore | Singapore |
| 3.2.1 | Double Tray Medical Dry Film Printer should be provided. | | comply | comply |
| 3.2.2 | Printer should have dry thermal/Laser imager technology. | | comply | comply |
| 3.2.3 | Throughput: 70 films or more | | comply | comply |
| 3.2.4 | Film Sizes:8x10,10x12,11x14,14x17. | | comply | comply |
| 3.2.5 | Resolution ≥500 DPI. | | comply | comply |
| 3.2.6 | Printer should be DICOM Compatible | | comply | comply |
| 3.2.7 | Contrast: 14-bit contrast resolution or more. | | comply | comply |
| 3.2.8 | X-Ray film must be insensitive to light and shall be used directly under daylight. | | comply | comply |
| **3** | **Accessories and spare parts and consumables** | | | |
| 3.1 | All standard accessories, consumables and parts required to operate the equipment, including all standard tools and cleaning and lubrication materials, to be included in the offer. Bidders must specify the quantity of every item included in their offer (including items not specified above). | | committed | committed |
| **4** | **Operating Environment:** | | | |
| 4.1 | The system offered shall be designed to be stored and to operate normally under the conditions of the purchaser's country. The conditions include Power Supply, Climate, Temperature, Humidity, etc. | | comply | comply |
| 4.2 | Power supply: 220–240V AC, 50Hz fitted with appropriate plug type. The power cable must be at least 3 meter in length | | comply | comply |

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| **5** | **Standards and Safety Requirements:** | | | |
| 5.1 | Must submit ISO13485:2003/AC:2007 for Medical Devices for Flat Panel Detector & printer. | | comply | comply |
| 5.2 | Must submit European CE from notified body for flat panel detector & printer. Self-Declared CE is not acceptable. | | comply | comply |
| 5.3 | Must submit USFDA (510K) approved product certificate for flat panel detector. | | comply | comply |
| 5.4 | Must submit EN 60601-1: 2006 Medical electrical equipment-Part1: General requirements for safety. | | comply | comply |
| 5.5 | Must Submit IEC 60601-1-2: 2007 Medical electrical equipment-Part 1-2: Collateral standard: Electromagnetic Compatibility-Requirements and tests. | | comply | comply |
| **6** | **User Training:** | | | |
| 6.1 | Must provide user training (including how to use and maintain the equipment). | | committed | committed |
| **7** | **Warranty:** | | | |
| 7.1 | Comprehensive warranty for 2 years after installation. | | committed | committed |
| **8** | **Maintenance Service During Warranty Period:** | | | |
| 8.1 | During the warranty period supplier must ensure preventive, and Corrective/breakdown maintenance whenever required. | | committed | committed |
| **9** | **Installation and Commissioning:** | | | |
| 9.1 | Supplier must accomplish proper installation and commissioning of the equipment on site. | | committed | committed |
| **10** | **Documentation:** | | | |
| 10.1 | User (Operating) manual in English. | | committed | committed |
| 10.2 | Service (Technical/ Maintenance) manual in English. | | committed | committed |
| 10.3 | The bidder must submit a Manufacturer Authorization Letter issued directly by the Manufacturer of the offered systems. | | submitted | not comply<br>sub authorization submitted |
| | Technical Responsiveness | Non-Responsive | Responsive | Non-Responsive |

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## Technical Evaluation of ECG Machine, Portable (12 Channel)

| S.N. | Purchaser's Specification | Bidder's Compliance Sheet | | |
|---|---|---|---|---|
| | **ECG Machine, 12 Channel** | Baltra Petrochemical Pvt.Ltd | Samjhana surgical and suppliers | LOMASH SURGICAL HOUSE |
| | **Manufacturer:** | Not mention | Shenzhen biocare biomedical equipments co.,ltd | Edan Instruments |
| | **Brand:** | DR Max | Biocare | Edan |
| | **Type of Model:** | not mention | iE12A | SE 1201 Pro |
| | **Country of Origin:** | not mention | China | China |
| 1 | **Description of Function** | | | |
| 1.1 | Microprocessor-based 12-channel digital electrocardiograph capable of simultaneous acquisition, interpretation, storage and printing of 12-lead ECG signals with advanced ECG analysis software. | Not submitted manufacturer authorization, catalogue, certification and fill the technical specification sheet so that not qualify for further process. | comply | comply |
| 2 | **Operational Requirements** | | | |
| 2.1 | Portable digital ECG machine must be able to acquire all 12 Leads simultaneously (12 channel System). | | comply | comply |
| 3 | **System Configurations** | | | |
| 3.1 | Portable digital ECG Machine with complete accessories. | | comply | comply |
| 4 | **Technical Specifications** | | | |
| 4.1 | System must acquire simultaneous 12-lead ECG signals (I, II, III, aVR, aVL, aVF, V1-V6). | | comply | comply |
| 4.2 | System must support Cabrera lead format, Nehb lead and Vectorcardiography (VCG) display mode. | | comply | comply |
| 4.3 | Lead-off detection with visual and audible alarm. | | | |
| 4.4 | System must have Integrated 9-inch TFT color touch screen display adjustable tilt display at least 15° viewing angle having resolution minimum 1280 × 768 which shows ECG-curves, heart rate, patient name and ID, time, speed and filter setting. | | comply | comply 10.1 inch lcd with better resolution 1920*1200 |
| 4.5 | Self-test is performed each time the device is switched on. | | comply | comply |
| 4.6 | System should have inbuilt physical alphanumeric QWERTY keyboard. | | comply | comply virtual keyboard with touch screen 10.1 inch no physical |

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| | | | | alphanumeric QWERTY keyboard. |
| 4.7 | The system shall provide selectable baseline filters of 0.01/0.02/0.05/0.32/0.5/0.67/0.8 Hz, AC filter options of 50 Hz, 60 Hz, or off, power frequency interference suppression ≥40 dB, EMG filters of 25/35/42/45 Hz or off, and low-pass filters of 75/90/100/150/165/270 Hz or off to ensure optimal noise reduction and signal fidelity. | | comply | comply |
| 4.8 | The system must continuously check on the quality of electrodes connection, audio visual alert on loss of signal. | | comply | comply |
| 4.9 | The ECG system must be protected for operation during defibrillation. | | comply | comply |
| 4.10 | The ECG system shall have a frequency response of 0.05 – 250 Hz to ensure accurate capture of all cardiac signal components. | | comply | comply |
| 4.11 | The system shall use an analogue-to-digital converter (ADC) with 24-bit resolution for high-fidelity signal acquisition. | | comply | comply |
| 4.12 | The ECG shall support a minimum sampling rate of 128000samples/sec/lead to capture detailed waveform morphology. | | comply | comply sampling rate of 64000samples/ sec/lead |
| 4.13 | The system shall have an input impedance of at least ≥30MQ (@10Hz) to minimize loading effects on the patient signal. | | comply | comply |
| 4.14 | The ECG shall provide a common mode rejection ratio (CMRR) of at least 144dB (AC Filter on) and 122dB (AC filter off) to ensure excellent noise suppression and signal quality. | | comply | comply |
| 4.15 | The ECG system shall support multiple recording modes, including Economic, Automatic, Manual, Upload, Cycle, and Trigger recording modes. | | comply | comply |
| 4.16 | The rhythm analysis recording time shall be adjustable from 30 to 300 seconds. | | comply | comply |
| 4.17 | The system shall allow waveform freeze and review for up to 300 seconds to facilitate detailed ECG analysis. | | comply | comply |
| 4.18 | The ECG machine shall be equipped with built-in high-resolution thermal printer. | | comply | comply |
| 4.19 | The printer shall use 210 mm × 140 mm Z-fold thermal paper for standard ECG printouts. | | comply | comply |
| 4.20 | The system shall support selectable recording speeds of 5, 6.25, 10, 12.5, 25, and 50 mm/s. | | comply | comply |

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| 4.21 | The printer shall provide multiple print formats, including 3×4, 3×4+1R, 6×2, and 12×1 ECG report formats. | | comply | comply |
| 4.22 | Machine Should have print preview option before taking print out. | | comply | comply |
| 4.23 | The System must have internal memory for data storage of at least 5 GB. | | comply | comply |
| 4.24 | The ECG machine shall support external data storage via USB flash drive and SD card. | | comply | comply |
| 4.25 | The system shall allow ECG data export in PDF, XML, JPEG, DICOM. | | comply | comply |
| 4.26 | The ECG system shall provide USB, LAN, and SD card interfaces for data transfer. | | comply | comply |
| 4.27 | The machine shall support HL7 connectivity to integrate with hospital information systems for seamless data transfer. | | comply | comply |
| 4.28 | System must have barcode scanner connectivity for patient data input. | | comply | comply |
| 4.29 | The system shall provide arrhythmia detection and heart rate variability (HRV) analysis. | | comply | comply |
| 4.30 | ECG measurement parameters shall include PR interval, QRS duration, QT/QTc interval, and P-QRS-T axis. | | comply | comply |
| 4.31 | System should have facility to detect pacemaker. | | comply | comply |
| 4.32 | Inbuilt rechargeable battery with battery backup of more than 3 hours of continuous working. | | comply | comply |
| 4.33 | Machine must have light weight less than 3.5kg with integrated handle for carrying easily. | | comply | comply |
| **5** | **Accessories, Spares and Consumables** | | | |
| 5.1 | **Accessories:**<br>• Patient cable – 1 no.<br>• Reusable chest electrodes, suction ball-type-6nos<br>• Extremity clamp electrodes, re-usable-4nos.<br>• Box of Z-fold having dimension 210mm x 140mm x 140p- 1 Pkt<br>• Bottles of electrode gel, approximately 350ml-1 nos.<br>• Rechargeable battery pack-1no.<br>• Earthing Cable | | committed | committed |
| 5.2 | Power Supply: 220-240V AC, 50Hz fitted with appropriate plug. The power cable must be at least 3 metre in length. | | comply | comply |
| **6** | **Standard and safety Requirements** | | | |
| 6.1 | Must submit EN ISO 13485 for Medical Devices. | | comply | comply |
| 6.2 | Must submit European CE from notified body and USFDA (510K) approved product certificate. | | comply | comply |

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| 6.3 | Must submit IEC 60601-1: Part 1 for general requirements for basic safety and essential performance. | | comply | comply |
| 6.4 | Must submit IEC 60601-1-2: Part 2 for general requirements for basic safety and essential performance. | | comply | comply |
| **7** | **User Training** | | | |
| 7.1 | Must provide user training (including how to use and maintain the equipment). | | committed | committed |
| **8** | **Warranty** | | | |
| 8.1 | Comprehensive warranty for 1 years after acceptance. | | committed | committed |
| 8.2 | Must submit commitment letter from the manufacturer & bidder guaranteeing the availability of spare parts for the next 5 years. | | committed | committed |
| **9** | **Maintenance Service During Warranty Period** | | | |
| 9.1 | During the warranty period supplier must ensure corrective/breakdown maintenance whenever required. | | committed | committed |
| **10** | **Installation and Commissioning** | | | |
| 10.1 | The bidder must arrange for the equipment to be installed and commissioned by certified or qualified personnel, any perquisites for installation to be communicated to the purchaser in advance, in details | | committed | committed |
| **11** | **Documentation** | | | |
| 11.1 | Must submit user (Operating/Maintenance) Manual in English. | | committed | committed |
| 11.2 | Service (Technical/Maintenance) Manual in English. | | committed | committed |
| 11.3 | List of important spare parts and accessories with their part numbers and costing valid for at least 5 years. | | committed | committed |
| 11.4 | Certificate of calibration and inspection from factory. | | committed | committed |
| 11.5 | Must submit the valid manufacturer authorization letter. | | comply | not comply sub-manufacturer authorization |
| | Technical Responsive | Not-Responsive | Responsive | Not-Responsive |

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## Technical Evaluation of Laboratory Refrigerator (Single Door) 2-8 Degree

| S.N. | Purchaser's Specifications | | Bidder's Compliance Sheet | | |
|---|---|---|---|---|---|
| | **lab Refrigerator (Single Door)** | | Baltra Petrochemical Pvt.Ltd | Samjhana surgical and suppliers | LOMASH SURGICAL HOUSE |
| | **Manufacturer** | | not mention | Elan Professional Appliances Pvt.Ltd | Qingdo Haier biomedical co., ltd |
| | **Brand** | | not mention | Elan Pro | Haier biomedical |
| | **Type/Model** | | not mention | ECG 305 | HYC-410 |
| | **Country of Origin** | | not mention | India | China |
| **1** | **Description of Function** | | | | |
| 1.1 | Laboratory Refrigerator is used to store samples, medicines, blood bags, reagents etc. under controlled temperature conditions. | | Not submitted manufacturer authorization, catalogue, certification and fill the technical specification sheet so that not qualify for further process. | comply | comply |
| **2** | **Operational Requirements** | | | | |
| 2.1 | Refrigeration system: CFC-free refrigerant cooling system | | | comply | comply |
| 2.2 | Capacity of storage: min.300 liters | | | comply | comply |
| **3** | **System Configuration** | | | | |
| 3.1 | The system consists of: Refrigerator for lab min. 300L. | | | comply | comply |
| **4** | **Technical Specifications** | | | | |
| 4.1 | Microprocessor based temperature control. | | | comply | comply |
| 4.2 | Should have min. LCD/LED display and alarm system. | | | comply | comply |
| 4.3 | Monitor for temperature with alarm, visual and sound, for high/low temperature. | | | comply | comply |
| 4.4 | Should have inner surface of medical grade compression molded plastic and outer body high grade polished galvanized steel. | | | comply | comply |
| 4.5 | Auto defrosting. Adjustable shelves of min 5 shelves. | | | comply | comply |
| 4.6 | Should have uniform cooling by forced air circulation. | | | comply | comply |
| 4.7 | Should have adjustable powder coated shelves. | | | comply | comply |
| 4.8 | Interior light to operate when door is opened. | | | comply | comply |
| 4.9 | Locking door supplied with minimum two keys. | | | comply | comply |
| 4.10 | Should have clear product visibility with dual glass door | | | comply | comply |
| 4.11 | Low energy consumption. | | | comply | comply |

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| 4.12 | Low noise level min.50dB. | | comply | comply |
| 4.13 | Temperature Range: 2°C~8°C | | | |
| 4.14 | Should have optimized temperature uniformity, recovery & stability for best environment for sample storage. | | comply | comply |
| 4.15 | Refrigerator should be Single door, upright model (side by side door) | | comply | comply |
| **5** | **Accessories, spares and consumables** | | | |
| 5.1 | All standard accessories, consumables and parts required to operate the equipment, including all standard tools and cleaning and lubrication materials, to be included in the offer. | | committed | committed |
| **6** | **Operating Environment** | | | |
| 6.1 | The product offered shall be designed to be stored and to operate normally under the conditions of the purchaser's country. The conditions include Power Supply, Climate, Temperature, Humidity, etc. | | comply | comply |
| 6.2 | Power input to be 220-240VAC, 50Hz fitted with appropriate plug. | | comply | comply |
| **7** | **Standards and Safety Requirements** | | | |
| 7.1 | Must submit ISO 9001 or ISO13485 standard certificate. | | comply | comply |
| 7.2 | Must submit CE(Compliance or EU-CE) or USFDA approved certificate. | | comply | comply |
| **8** | **User Training** | | | |
| 8.1 | Supply shall include user training. | | committed | committed |
| **9** | **Warranty** | | | |
| 9.1 | Comprehensive warranty for 1 year after acceptance. | | committed | committed |
| **10** | **Maintenance Service During Warranty Period** | | | |
| 10.1 | During the warranty period supplier must ensure corrective/breakdown maintenance whenever required. | | committed | committed |
| **11** | **Installation and Commissioning** | | | |
| 11.1 | The bidder must arrange for the equipment to be installed by certified or qualified personnel; any prerequisites for installation to be communicated to the purchaser in advance, in detail. | | committed | committed |
| **12** | **Documentation** | | | |

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|---|---|---|---|---|
| 12.1 | User (Operating)/ Service (Technical / Maintenance) manual in English | | committed | committed |
| | Technical Responsiveness | Not-Responsive | Responsive | Responsive |

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